

How to Install & Activate your  
Roamvy eSIM on **Samsung**



# Table of Contents



<b>1. Before You Begin (Requirements)</b>	<b>01</b>
<b>2. Installation Methods</b>	<b>02</b>
a. Install Using the Roamvy App	
b. Install Using a QR Code	
c. Install Manually	
<b>3. After Installation (What to Expect)</b>	<b>12</b>
<b>4. How to Verify Your Connection</b>	<b>13</b>
<b>5. Quick Troubleshooting Tips</b>	<b>14</b>
<b>6. Need Help? Contact Support</b>	<b>15</b>

# Before You Begin: Roamvy eSIM Setup

Before installing your Roamvy eSIM, please confirm the following requirements:



## Device Compatibility & Unlock Status

Make sure your Samsung supports eSIM technology and is carrier-unlocked. Locked devices or unsupported models may prevent the eSIM from installing or activating correctly.



## Stable Internet Connection

Use a stable Wi-Fi or mobile internet connection during installation. A reliable connection ensures your eSIM profile downloads and activates without interruption.

## 2. Installation Methods

You can install your Roamvy eSIM using any of the three secure methods below. Your installation details are available in your email and in the Roamvy app. Choose the option that works best for you and follow the steps carefully.



### Install via the Roamvy App

The fastest and easiest option. Install your eSIM directly from the Roamvy app.



### Scan the QR Code

Use your device's camera to scan the QR code provided and install your eSIM instantly.

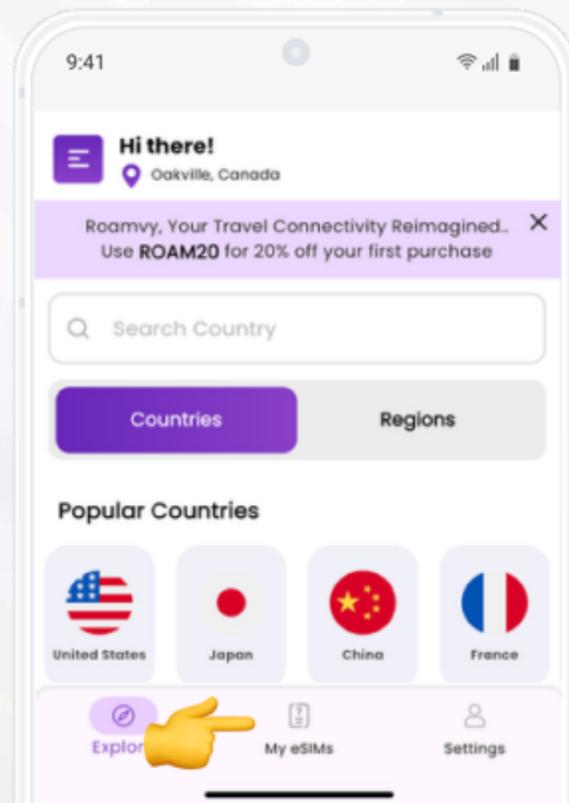


### Enter the Details Manually

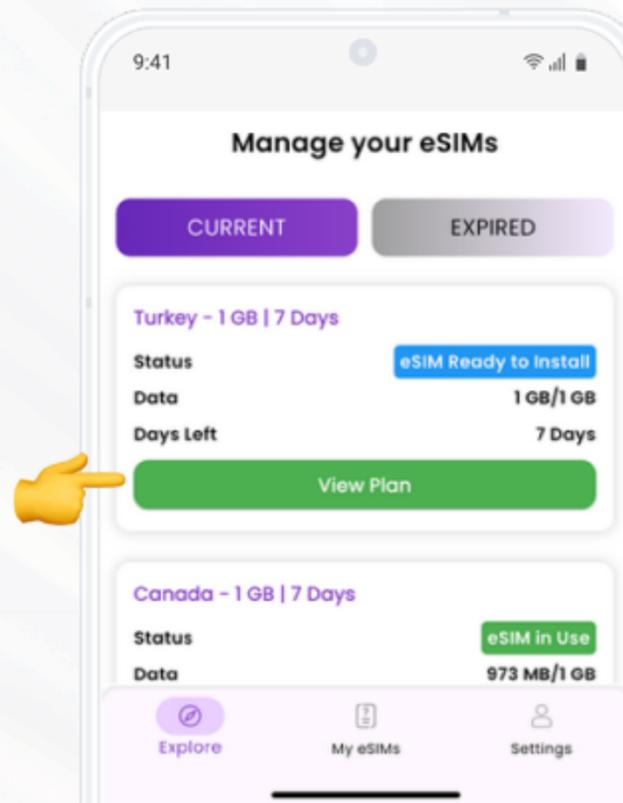
Manually enter the installation details step-by-step. Recommended if QR scanning is unavailable.

For the best experience, install your Roamvy eSIM before your trip so you can connect immediately upon arrival.

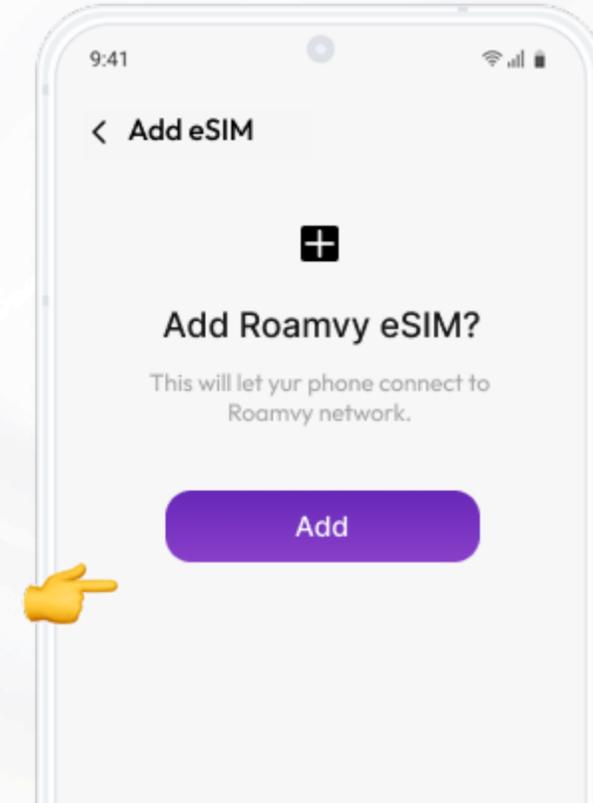
## 2.1 Installation Using Roamvy App



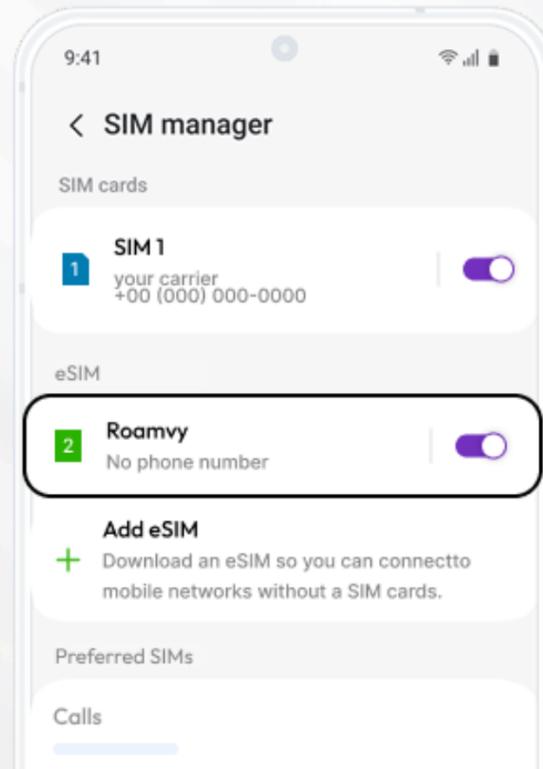
1. Open the app and click on **My eSIMs** at the bottom of the page.



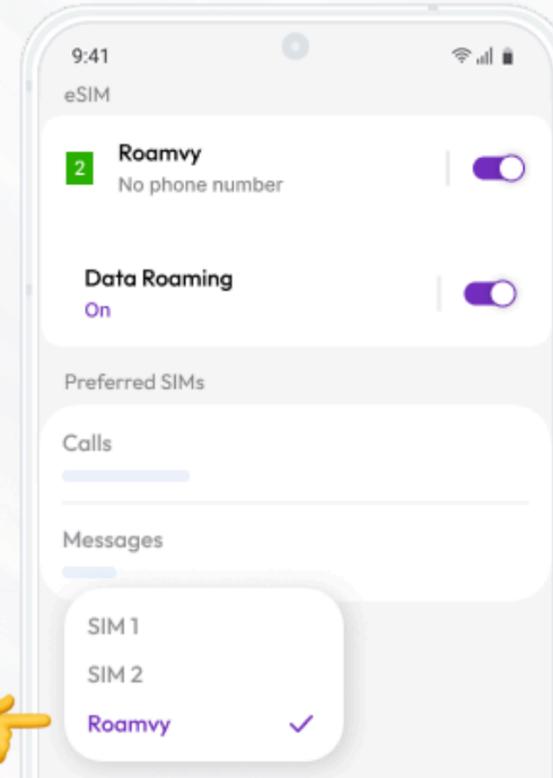
2. Choose the plan you want to install, then tap **Install eSIM Now**.



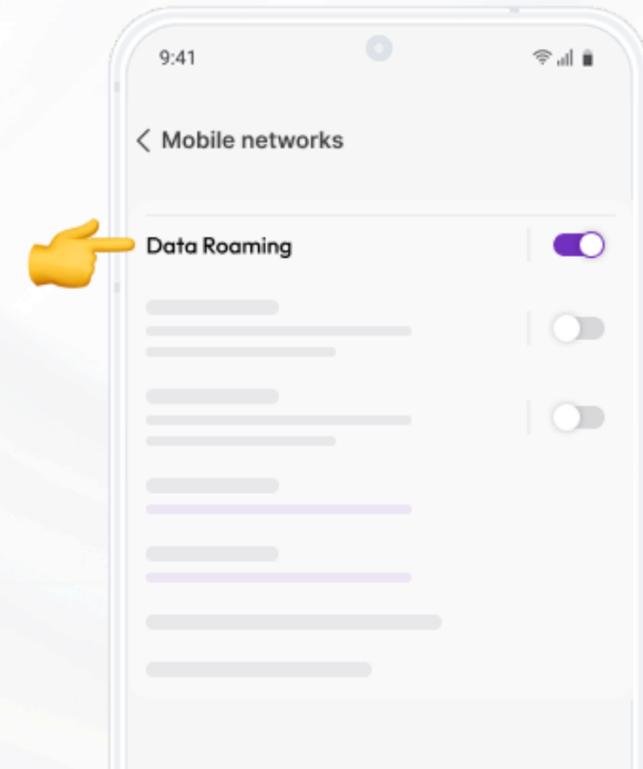
3. Wait a few seconds until the plan is identified. Press **Add** to add it to your device.



4. Tap the newly added eSIM, select **Edit Name**, rename it to **Roamvy** for easy identification, and tap **Done** to save.

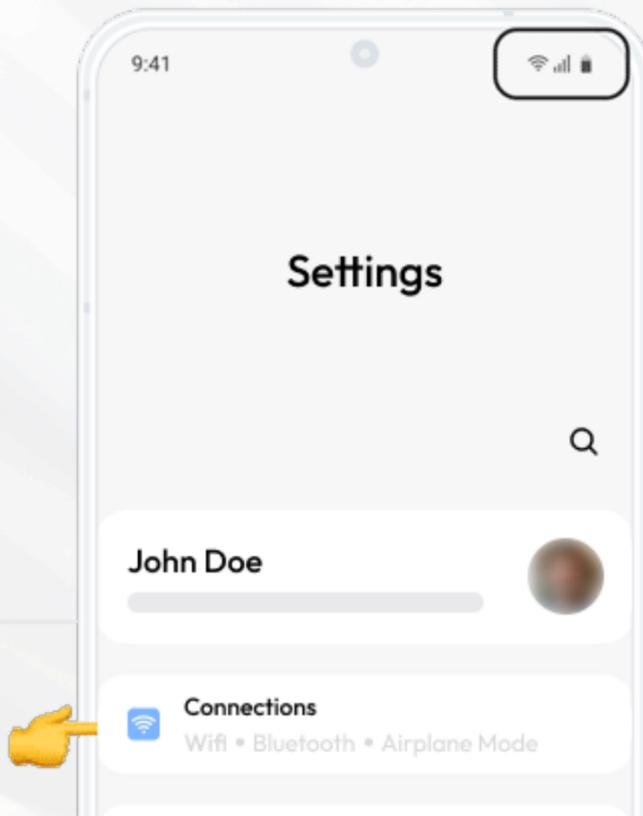


5. Go to **Settings > Connections > SIM Manager**, then select **Mobile data** and choose your **Roamvy eSIM**.

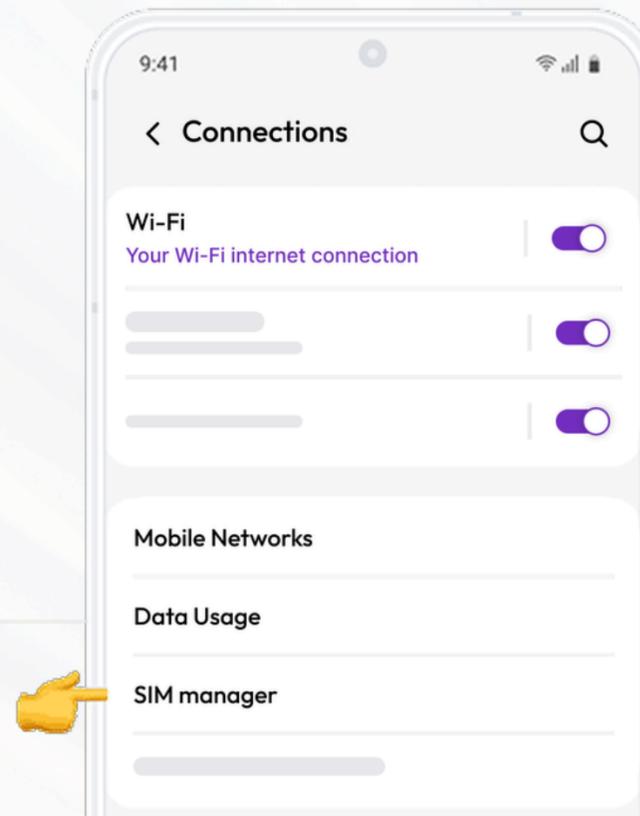


6. Go to **Settings > Connections > Mobile networks** and turn **Data roaming ON**.

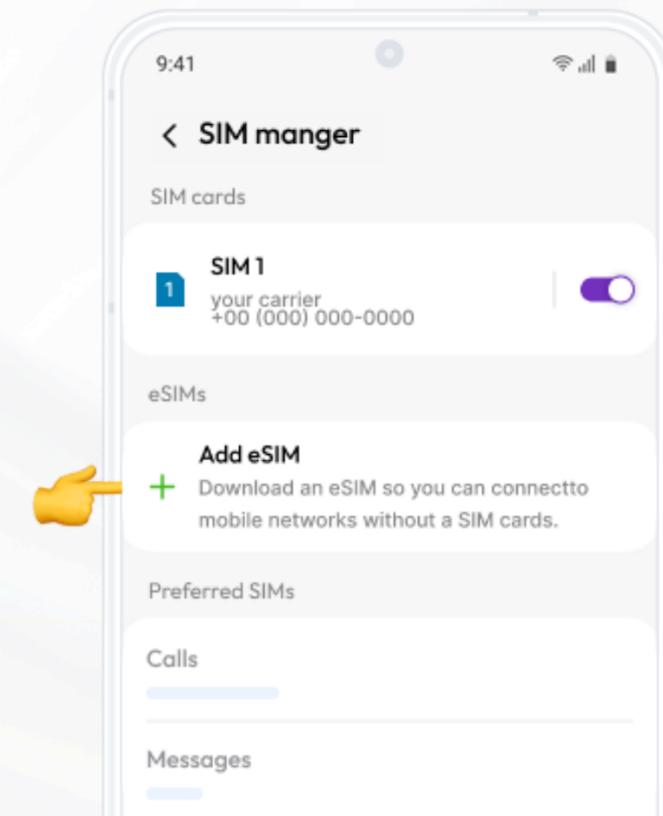
## 2.2 Installation with QR Code



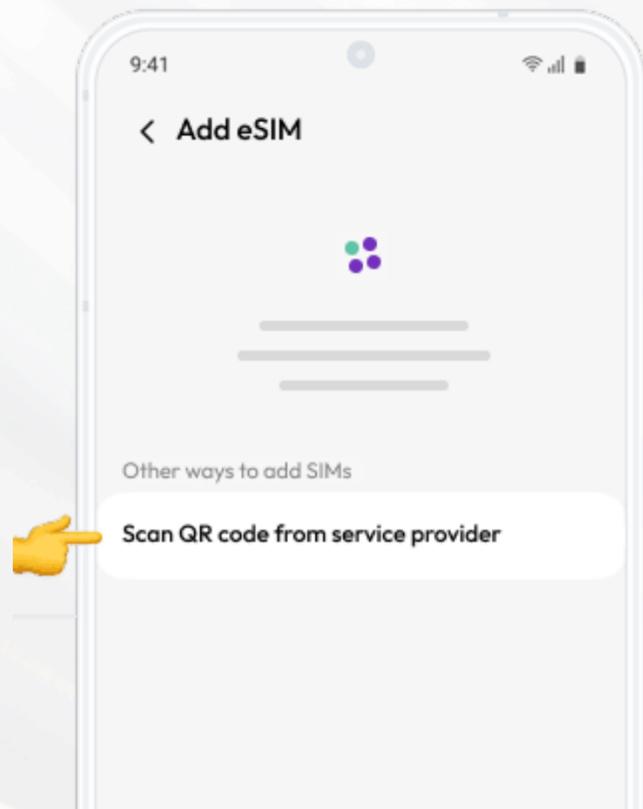
1. Go to **Settings** > **Connections** and check your internet (Wi-Fi or mobile data).



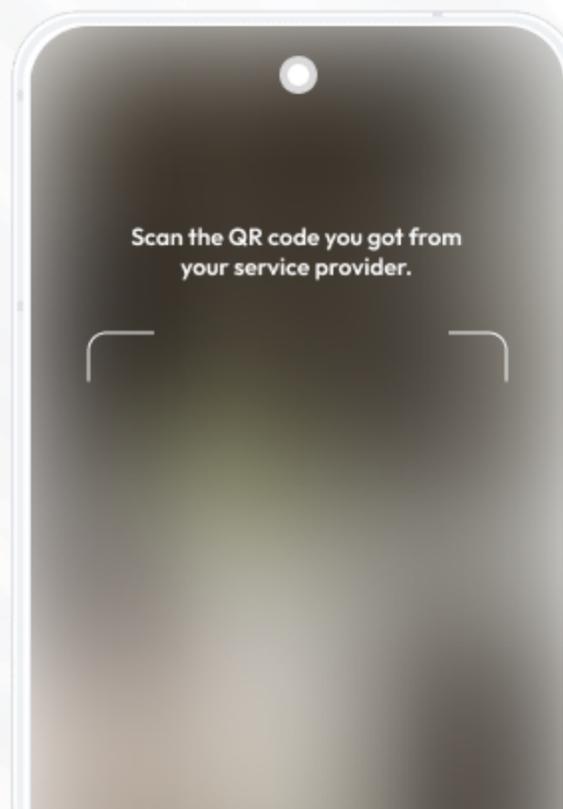
2. In Connections, tap **SIM card manager** to access eSIM options.



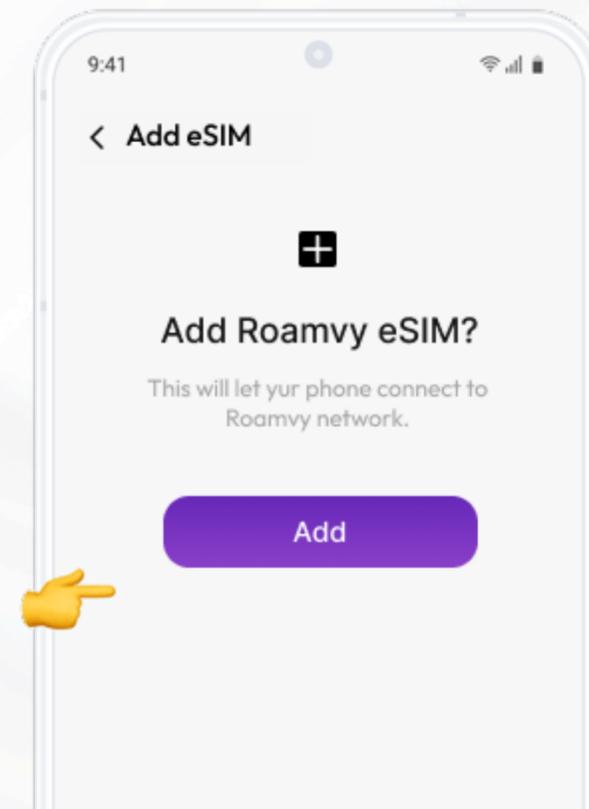
3. Under eSIMs, tap + **Add eSIM** to install your new plan.



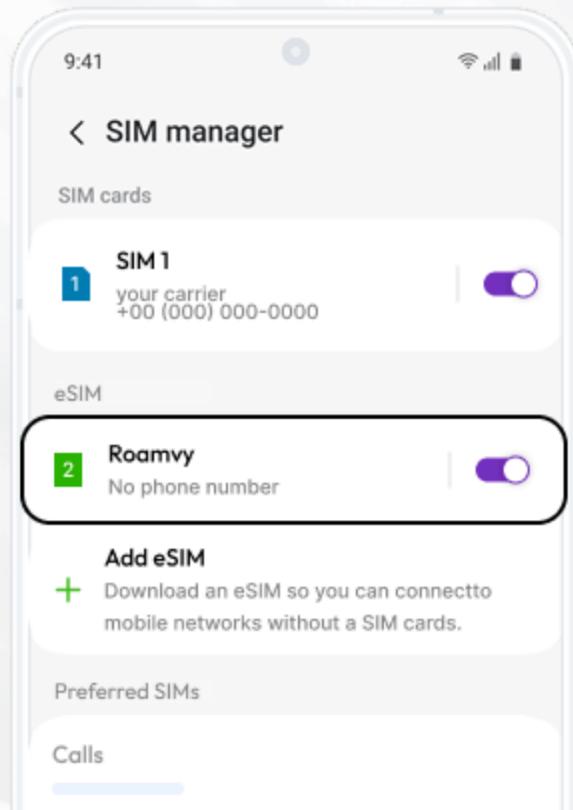
4. Select **Scan QR** and have the code ready from your email or another device.



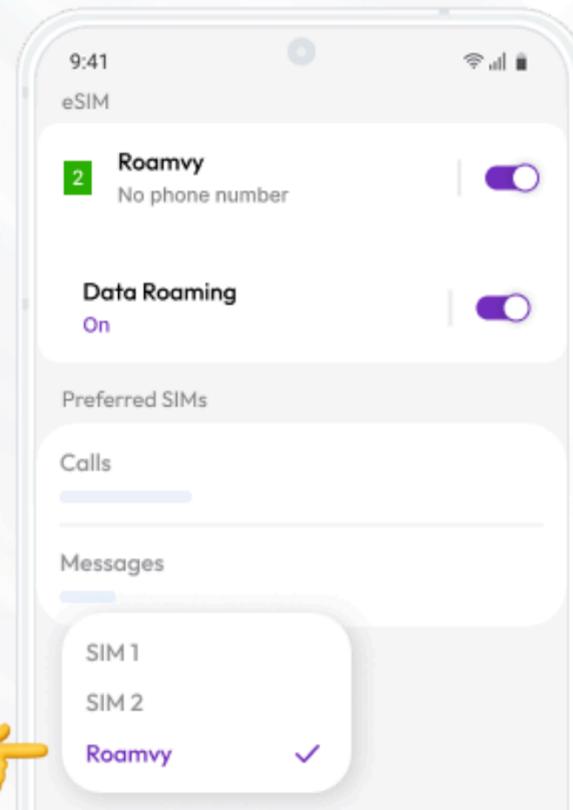
5. Scan the **QR code** from your email and wait for your plan to be recognized.



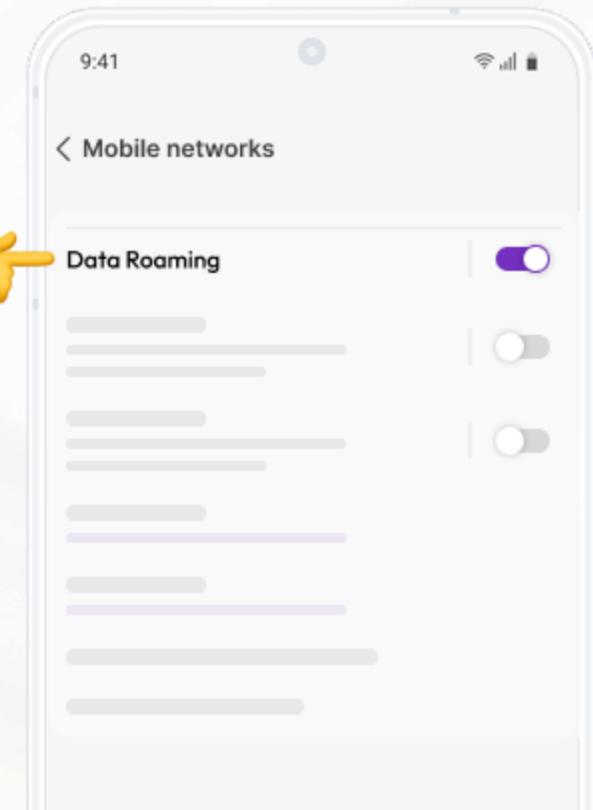
6. Wait a few seconds until the plan is identified. Press **Add** to add it to your device.



7. Tap the newly added eSIM, select **Edit Name**, rename it to **Roamvy** for easy identification, and tap **Done** to save.

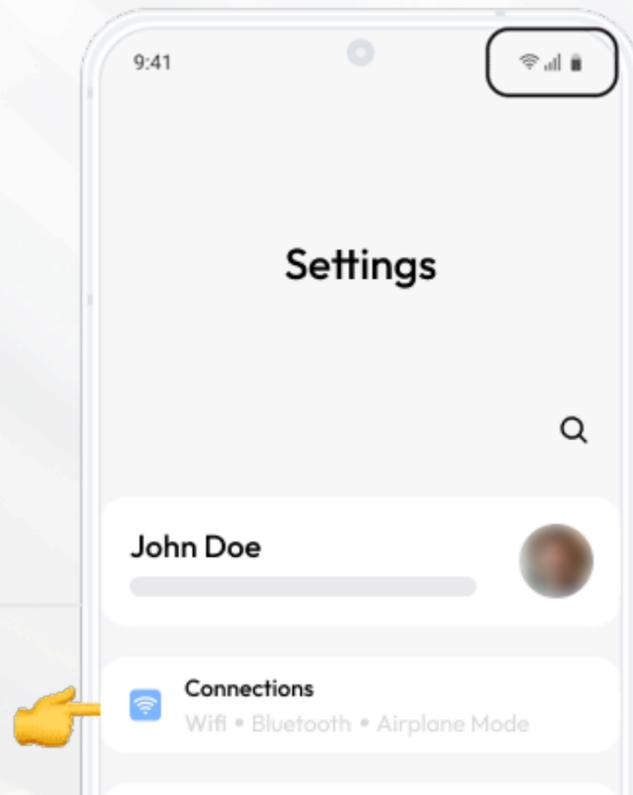


8. Go to **Settings > Connections > SIM Manager**, then select **Mobile data** and choose your **Roamvy eSIM**.

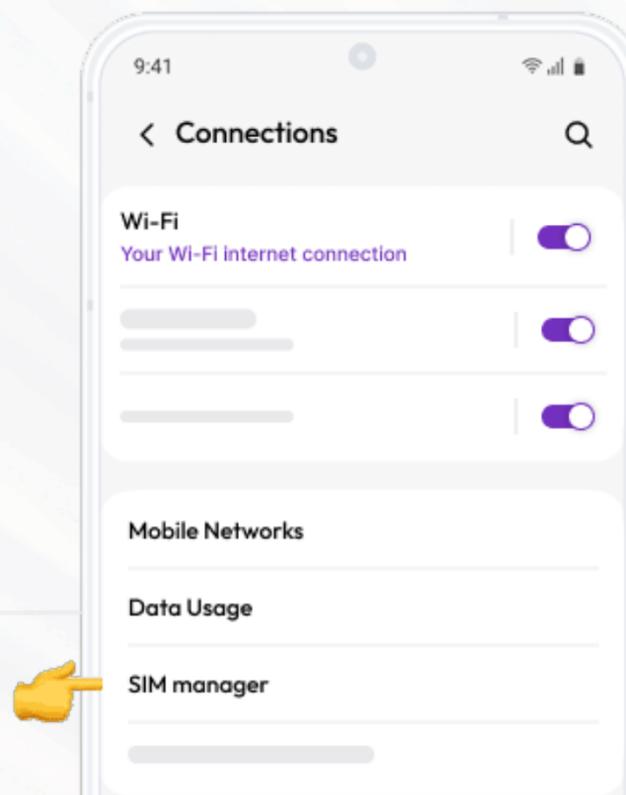


9. Go to **Settings > Connections > Mobile networks** and turn **Data roaming ON**.

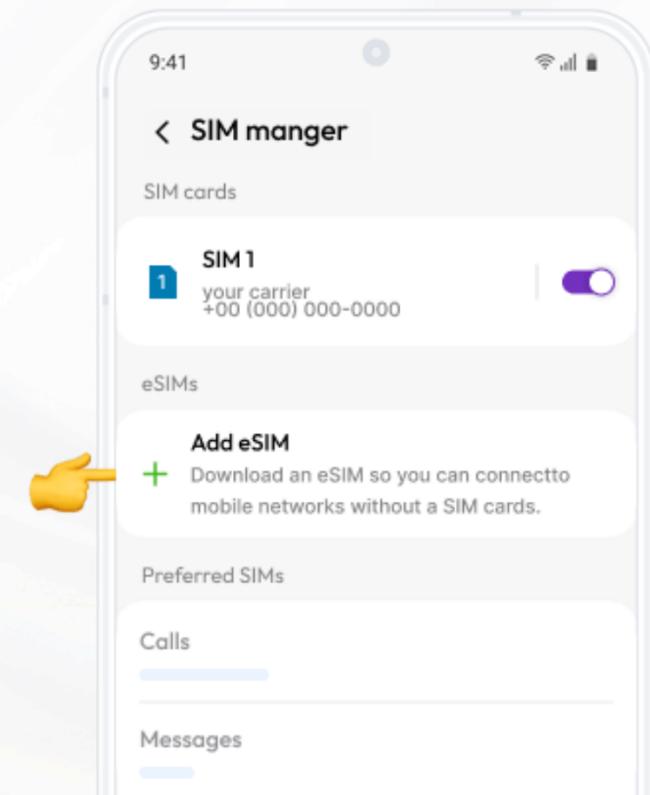
## 2.3 Manual Installation



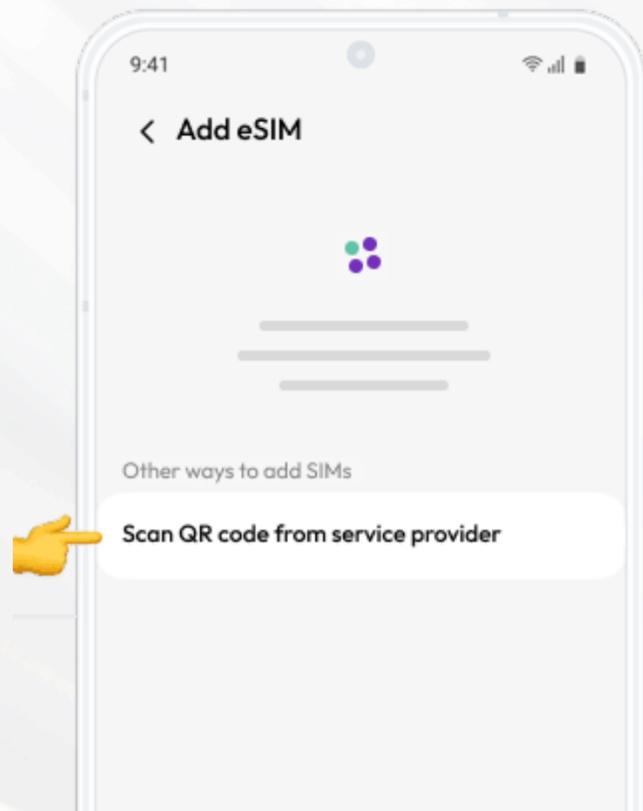
1. Go to **Settings** > **Connections** and check your internet (Wi-Fi or mobile data).



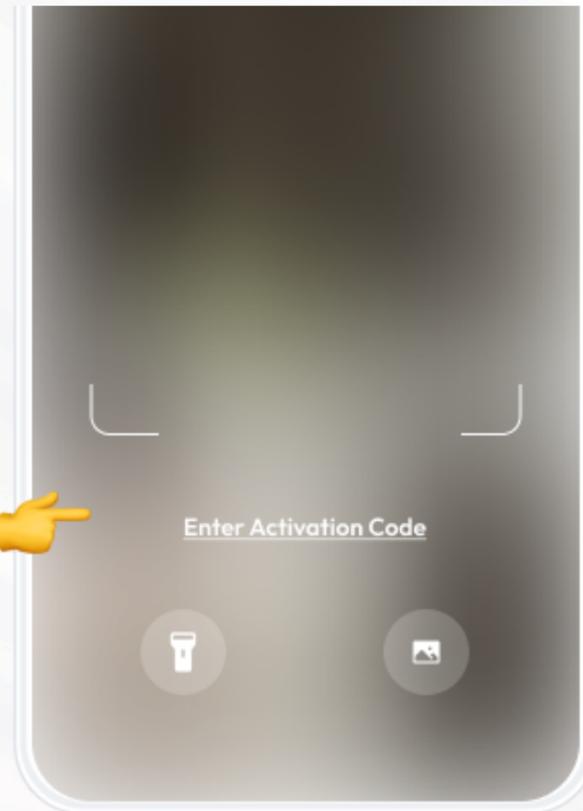
2. In Connections, tap **SIM card manager** to access eSIM options.



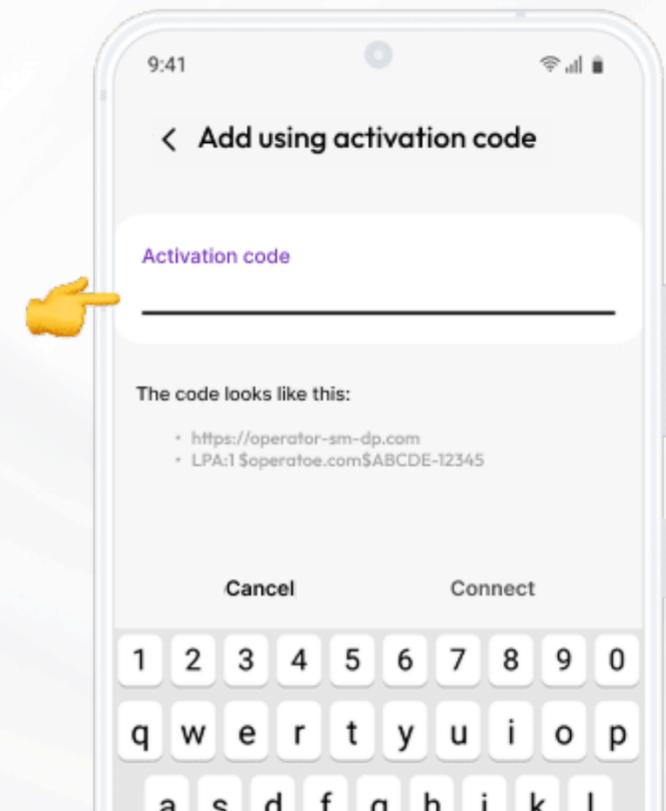
3. Under eSIMs, tap + **Add eSIM** to install your new plan.



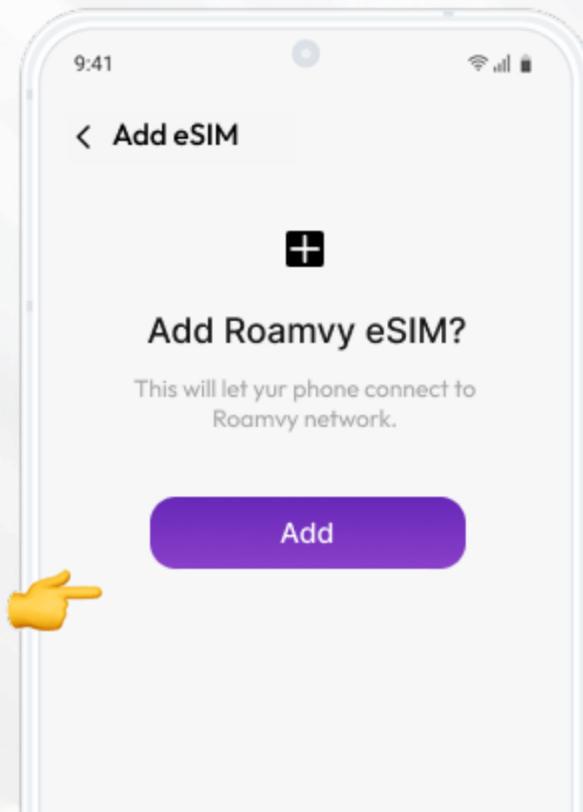
4. Select **Scan QR** and have the code ready from your email or another device.



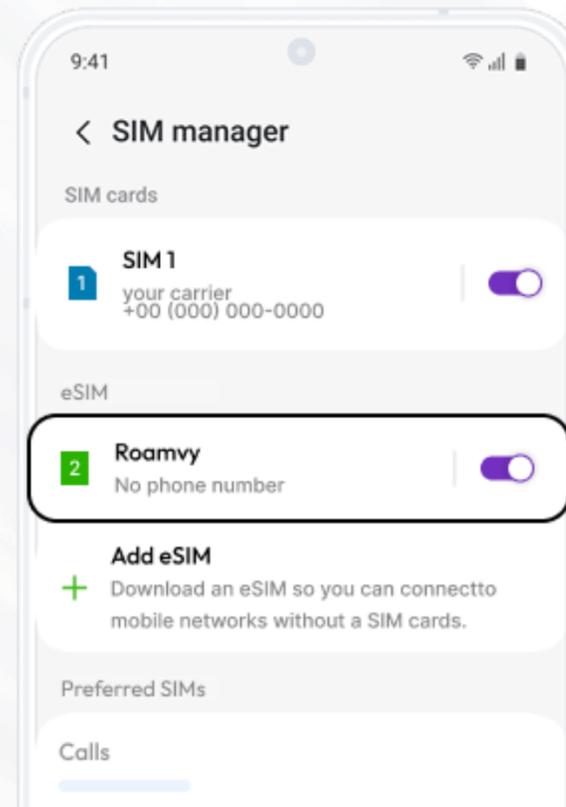
5. Click on the **Enter activation code** option below the box.



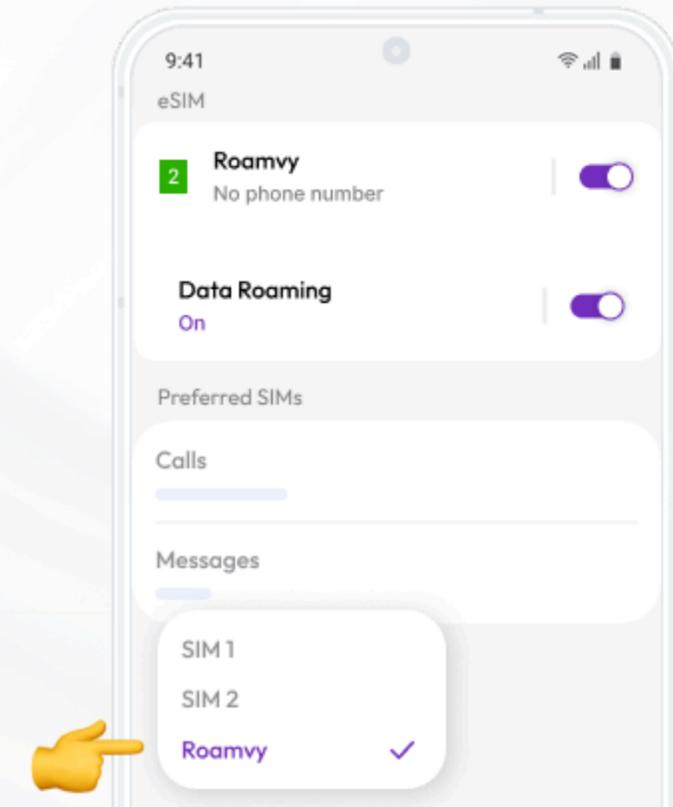
6. Paste the **Android installation code** from your email, tap **Continue**, and wait.



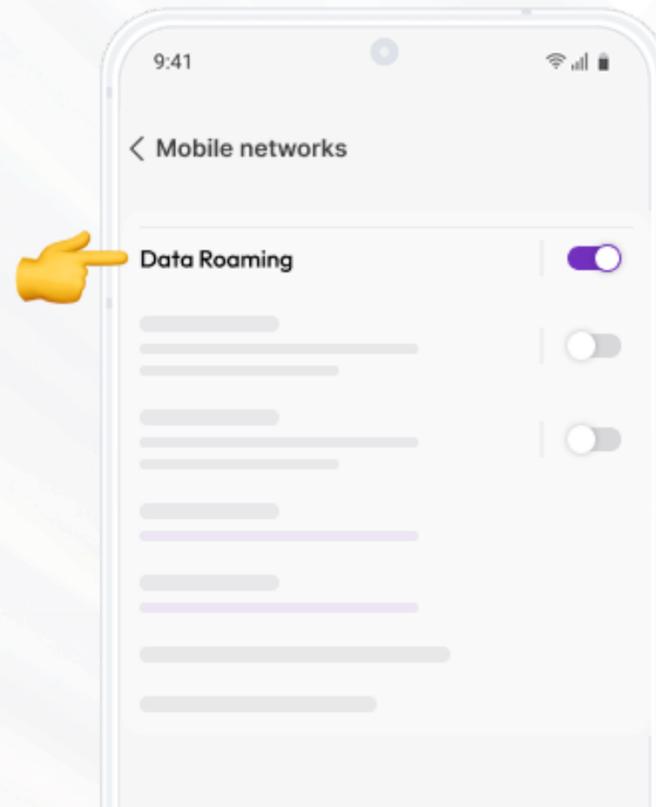
7. Wait a few seconds until the plan is identified. Press **Add** to add it to your device.



8. Tap the newly added eSIM, select **Edit Name**, rename it to **Roamvy** for easy identification, and tap **Done** to save.



9. Go to **Settings > Connections > SIM Manager**, then select **Mobile data** and choose your **Roamvy eSIM**.



**10. Go to Settings > Connections > Mobile networks and turn Data roaming ON.**

## 3. After Installation (What to Expect)

1

### Installation Complete

Your Roamvy eSIM is now installed on your device but remains inactive until you reach your destination.

2

### Arrive at Destination

When you land, simply ensure Data Roaming is turned ON for your Roamvy eSIM.

3

### Automatic Connection

Your device will automatically connect to the best available partner network in your location.

4

### Start Using Data

Your plan begins when your device first connects to a supported network at your destination.

# 4. How to Verify Your Connection

Once you've arrived at your destination - confirm that everything is working properly using these quick checks:

## 1. Check Your Signal

Look at the top of your Samsung screen. You should see at least one signal bar or the carrier name for your destination country displayed.

## 2. Check Mobile Data Settings

Go to Settings → Mobile Data → Roamvy. Confirm that Data Roaming is ON and Roamvy is selected as your Mobile Data Line.

## 3. Test Connection

Open any app like Google, Maps, or WhatsApp to confirm that mobile data is working properly and you're connected.

# 5. Quick Troubleshooting Tips

## No Signal or Connection?

- Toggle **Airplane Mode**
- **Restart** Samsung
- Verify Data Roaming **ON** for Roamvy
- Ensure Roamvy is your Mobile **Data line**
- Wait for network **registration**

## Common Questions

- When does my plan start?  
Upon first **network connection**
- Can I use my regular number?  
Yes, for **calls** and **texts**
- Will I get roaming charges?  
No, keep data switching **OFF**

## 6. Need Help? We're Here for You



### In-App Support

Use the live chat feature in the **Roamvy app** for instant assistance from our support team.



### Email Support

Send us a **message anytime**—our team responds quickly and is always ready to help.



### FAQ Resources

Visit our comprehensive **FAQ section** in the app or on our website for quick answers.

**You're all set!** Enjoy seamless connectivity on your travels with Roamvy. Safe travels and stay connected!